

GEORGETOWN MULTI-SPACE METER PROJECT

Why is Georgetown conducting a pilot project on parking meters?

Georgetown is undergoing a comprehensive utility upgrading and streetscape improvement project. One of the important goals identified at the start of the project was to **reduce clutter** on M Street and Wisconsin Avenue, NW.

Removing the single-space meter poles and replacing them with multi-space meters provides more space for pedestrians and improves the visual quality of the street and neighborhood.

Where are the meters located?

There are two meters in Georgetown located on the south side of the 3200 block of M Street, NW.

In mid-April, the meters were moved from their previous location on the 3300 and 3400 blocks of M St, NW so that the public could test each model side-by-side.

Why are there two kinds of multi-space meters?

There are two meter models on the street to provide Georgetown residents, businesses and visitors with an opportunity to choose which model type they prefer. The District Department of Transportation (DDOT) will be conducting a survey to determine the community's meter preference.



Please take this opportunity to tell us your opinion! The survey will be available at The Georgetown Visitor's Center at 3242 M St, NW and online: <http://ddot.dc.gov/surveys/index.shtm>

How do I use the meters?

You may pay for parking with coins, and each meter model will accept nickels, dimes and quarters. Specifically, each meter operates slightly differently:



Small silver meter (Reino):

1. Park your car and **note the space number on the curbside.**
2. Walk to meter and push the space number where you parked on the keypad.

3. Insert coins to pay for desired amount of time.
You're finished!



Tall green meter (Schlumberger):

1. Park your car and walk to the meter.
2. Insert coins to pay for desired amount of parking time.
3. Push the green button to print a receipt. Be careful not to press the green button until you have purchased the full amount of time necessary.

4. Walk back and place receipt inside your car on the dashboard. **Your receipt must be visible from the sidewalk.** *You're finished!*

Coming to multi-space meters...

In July, two test meters will be installed with the capability to accept payment by credit card. Future development efforts include the possibility of these meters accepting payment with WMATA's (METRO) "smarTrip" card.



These additional payment options will provide a great benefit to all who visit and park in Georgetown.

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What if I need more assistance using the meters?

Please step inside The Georgetown Visitor's Center at 3242 M Street, NW and someone will be glad to help you. You may also call the District Department of Transportation with questions at (202) 673-6813 during regular business hours.

Will the spaces be marked on the pavement?

Yes, for the Reino meter spaces, pavement markings will be marked with a "T" so visitors will know which number space you have chosen. It is important to check your space number on the curb so that you may pay for the correct space.



The spaces controlled by the Schlumberger will not be marked on the pavement, but be sure to check the street signs to ensure you have parked legally.

Who is responsible for the meter pilot project?

DDOT is collaborating with The Georgetown Partnership and The Georgetown Project to manage this project. The Georgetown community will ultimately choose the preferred meter type, and DDOT will manage the meters after a decision is made.

What if the meter is not working properly?

If the meter is malfunctioning, please call the Meter Hotline at (202) 541-6030 to report the difficulty and the location of the meter. You may also visit The Georgetown Visitor's Center at 3242 M St, NW to report the problem.

Will parking tickets be issued on the test meter blocks?

Yes, the Department of Public Works will be enforcing these spaces just like all other metered spaces in Georgetown. We will do our best to assist you with the meters to avoid any confusion about how to pay to park.

How long will the pilot project last?

During April, May and June, DDOT staff will collect feedback from residents, businesses and visitors in Georgetown regarding their meter preference. We will present the results of the research in various formats (online, in community meetings and newsletters) after the data have been analyzed. During the month of July, we will continue to survey the parking public in Georgetown regarding the new meters with credit card capabilities. A decision regarding which meter will be installed in Georgetown will be announced in August.

Have these meters been used in other cities?

Yes, cities using multi-space meters include Portland, OR, New York City, NY and Berkeley, CA. Multi-space meters are also used extensively in Europe.

Questions? Call DDOT at (202) 673-6813 during business hours, or (202) 727-1000 after hours and we will be glad to assist you.

Project members

